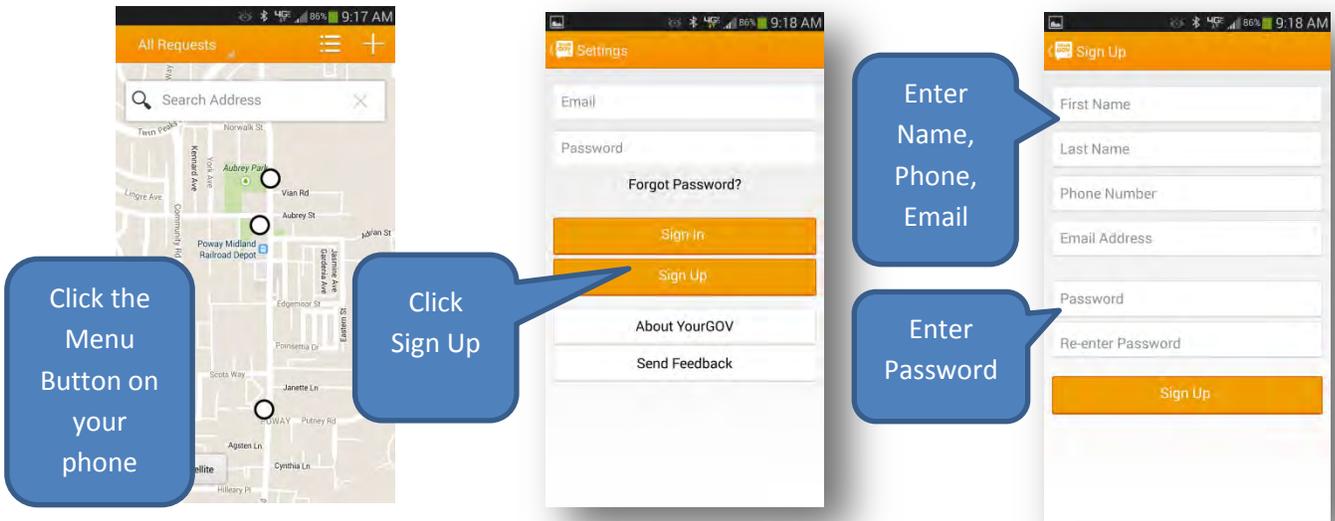


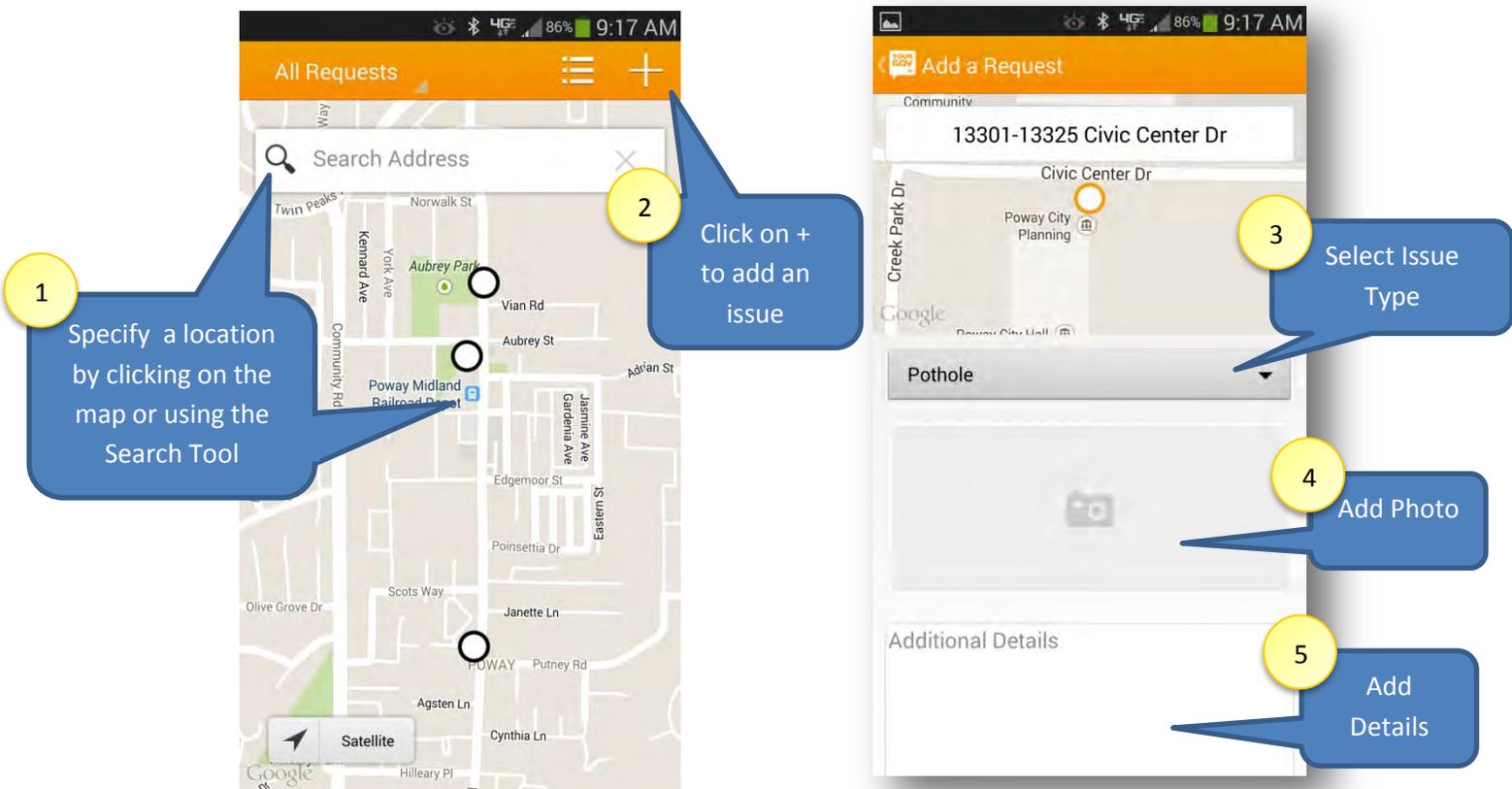
# Android User Guide

The best way to track your issue is to Sign Up for a YourGOV account. However, issues can be submitted without creating an account.

## SIGN UP / SIGN IN



## REPORT AN ISSUE



## VIEW AN ISSUE

If you are Signed In, you can view the issues you submitted. Please note Code Compliance issues can only be viewed on the My Requests screen by the person who submitted the request.

The image displays two screenshots of a mobile application interface for viewing issues. The top screenshot shows a map view of the 'All Requests' screen. The bottom screenshot shows a list view of the same screen.

**Map View (Top Screenshot):**

- Toggle between 'All Requests' and 'My Requests':** A callout points to the hamburger menu icon in the top right corner of the orange header.
- Toggle Between List View and Map View:** A callout points to a location pin icon in the top right corner of the orange header.
- Markers Represent Issues. Click to see Issue Details:** A callout points to a white circular marker on the map.
- Update User Information by clicking on Menu button on your phone:** A callout points to the hamburger menu icon in the top right corner of the orange header.

**List View (Bottom Screenshot):**

- Toggle Between List View and Map View:** A callout points to a location pin icon in the top right corner of the orange header.
- Click on Issues to see more information:** A callout points to a small thumbnail image next to a list item.

**List View Data:**

Issue Type	Address	Distance
Sewer Issue	Midland Rd & Putney Rd, Powa...	0.7 mi
Parks Issue	14142 Midland Rd, Poway, CA,...	1.2 mi
Pothole	14247 Midland Rd, Poway, CA,...	1.3 mi