



Animal Control Program

May 8, 2017





History

- **First IGA with Pima County for Animal Control and Enforcement was 1995**
- **Costs have risen from \$7,685 to approximately \$90,000 in 2016/17**
- **No cost containment on contracts due to how County allocates costs across jurisdictions. Rising Administrative Services Charges and O&M have been problematic. Also no cost control over unexpected expenses such as the temporary shelter tent and the shelter infectious outbreak.**
- **IGAs are presented by County with no options for Town variation, or meaningful input, i.e. programs such as Community Cat Program or Spay/Neuter**



History Continued

- **2016 Town executed one year renewal of previous year's IGA**
- **Jan. 2017, IGA presented by County for \$88,270 for 2017-2018**
- **March 2017, Town proposed revised IGA for \$35,000, permitting County to keep revenues of approximately \$41,000**
- **\$35,000 would have represented enforcement of Town Code more specifically and not included additional costs and programs**
- **County declined proposal and terminated contract as of June 30, 2017**

Creation of New Town Program

- **Management determined need to create its own Town Animal Control Program**
- **Components of Program: Costs, Enforcement, Reporting/Data, Licensing, Sheltering, Vet Care**
- **Improved services to residents directly through effective and efficient delivery**



Components of Animal Control Program

- **Costs**
 - More control. Determine actual costs and numbers of animals handled.
 - Incl. unforeseen costs, i.e. PACC infectious shelter outbreak/temporary shelter tent charged to Town.
 - Stays within the scope of the Town Code. PACC IGA was broader than this with no flexibility.
- **Enforcement**
 - Managed through ½ FTE Animal Control Officer in Police Department. Back up by Officers.
 - Position will also be ½ Community Service Officer for PD.
 - Offer efficient and better response times. No long waits. Track cases. Work with Municipal Court on citations.
 - Better communication with residents in connecting stray animals with owners and education about the law
- **Reporting**
 - Determine actual numbers of animals handled (i.e. cost per animal)
 - To the best of our abilities, have tried to obtain detailed numbers from PACC. They were unable to give detailed reports as requested. Can't guarantee numbers.



Components of Program Continued

- **Licensing**

- **County declined to provide after termination of IGA June 30, 2017.**
- **Offer Town licensing for residents, managed through Parks and Recreation Dept. Non-residents can still obtain Pima County dog license.**
- **Researched licensing software providers. Will secure PetData program (10k/yr.), effective July 1, 2017.**
 - **Full service program with online user-friendly licensing/website management, renewals, mailing of dog tags, acceptance of payment.**
- **Residents can obtain personal assistance at Anamax Park. Details to be determined still and will be communicated to the public.**
- **Revenue source. FY15-16 revenue from PACC \$31,517.**



Shelter Services

- **Need to contract for a shelter to accept animals through enforcement actions. Contract is a narrow scope – enforcement vs. owner surrender (still available at TALGV, PACC, HSSA)**
- **1st offered IGA to PACC that included sheltering—they declined**
- **Then asked The Animal League of Green Valley to consider a contract for impounded animals. Currently they accept Town animals from owners. TALGV is a reputable and respectable business and Town was interested in a partnership with them.**
- **TALGV Board declined and felt they do not have capability to handle it effectively at this time.**



Process for Cooperative Contract with Humane Society of Southern Arizona

- **Pima County and TALGV both declined to provide contract shelter services to Town, so procurement rules allow us to co-op through Marana's Contract without issuing an RFP.**
- **HSSA is capable and willing to contract with the Town as of July 1.**
- **HSSA Scope of Work and Fee Schedule provided and attached to the Contract for tonight's consideration.**



Humane Society of Southern Arizona

- 501(c)3 charitable organization in existence for 72 years in Southern Arizona.
- 95 personnel, multiple departments, Tucson shelter on Kelvin Blvd. and a new one to open Jan., 18 on Roger Rd., 2 offsite adoption and retail shops and 2 thrift stores
- Open 7 days per week, 12 hours per day. No overnight and not 24 hour.
- Currently admit 6,000 animals a year and maintain a 95% or higher live release rate annually.
- Offer affordable spay/neuter clinic, twice weekly affordable vaccination clinics and free TNR (Trap, Neuter, Return) program to residents for sterilization of feral and community cats.
- Community programs such as free school-based animal care education from the third grade, speakers bureau, pet safety and first aid, court mandated animal cruelty education
- Representatives here tonight to answer questions.



HSSA Proposed Contract

- **Three Year Term with two one-year renewals.**
- **Very narrow scope of services for animals from enforcement actions only.**
- **Flexible drop off and kenneling for animals brought by ACO, including quarantines and confiscations.**
- **Anticipate less than 12 animals/mo. Hard to verify data from PACC aggregate report.**
- **PACC July 1, 2016-Dec. 31, 2016: 13 officer intake; 40 public intake.**
 - **Approx. 2 animals/mo. from enforcement. Requested updated data for 7/1/16-4/28/17. (*As of 4/28, 29 of 94 shelter animals handled = 2.9/mo. over 10 mos.*)**
- **June 1, 2015-June 30, 2016: 148 animals handled at PACC. (~12/mo.) No data on officer vs. public drop off.**



HSSA Proposed Contract

- **Costs to Town by actual fee for service per animal**
- **Fee schedule: Boarding \$25/day (\$26/day year 2, \$27/day year 3).**
- **State hold period of 3 days (no ID) or 5 days (ID/owned). Town pays for hold period unless owner reclaims animal. HSSA takes ownership after hold.**
- **Owners who reclaim animals are responsible for all fees (impoundment, boarding, vaccines, spay/neuter, surgery.) Town is not billed.**
- **\$45 owner surrender fee with appointment: includes health check, vaccines, spay/neuter, microchip, if needed, adoption.**



HSSA Proposed Contract

- **Estimate scenario of 5 day hold:**
 - 12 animals/mo. @ 12 months = 144 /yr.
 - 144 x 5 days = 720 days
 - 720 x \$25 day = \$18,000/yr.
- **Doesn't include possible 10 day holds for bite quarantines, court or police holds (i.e. owner arrest).**
- **Contract set at not-to-exceed \$35,000.**
- **Will issue RFP by July 1 to Sahuarita vets for emergency services if injury too severe to transport to HSSA.**



Communications

- **Kaneen Communications assisting through existing contract**
- **Educational materials on the website, newsletter, social media, press releases**
- **FAQ's, talking points for elected officials and staff**
- **Tri-fold handouts at Town facilities, dog parks, local veterinarian offices**
- **HSSA assist with marketing and add a web link to Town. Handouts on licensing at clinics and shelter.**
- **Parks and Recreation to plan community event to kick-off licensing and the new animal control program**
- **ACO could attend local neighborhood and community meetings**