



Please note: If this is an emergency, call 911

## Website User Guide

The best way to track your issue is to Sign Up for a YourGov account. However, issues can be submitted without creating an account.

### SIGN UP / SIGN IN

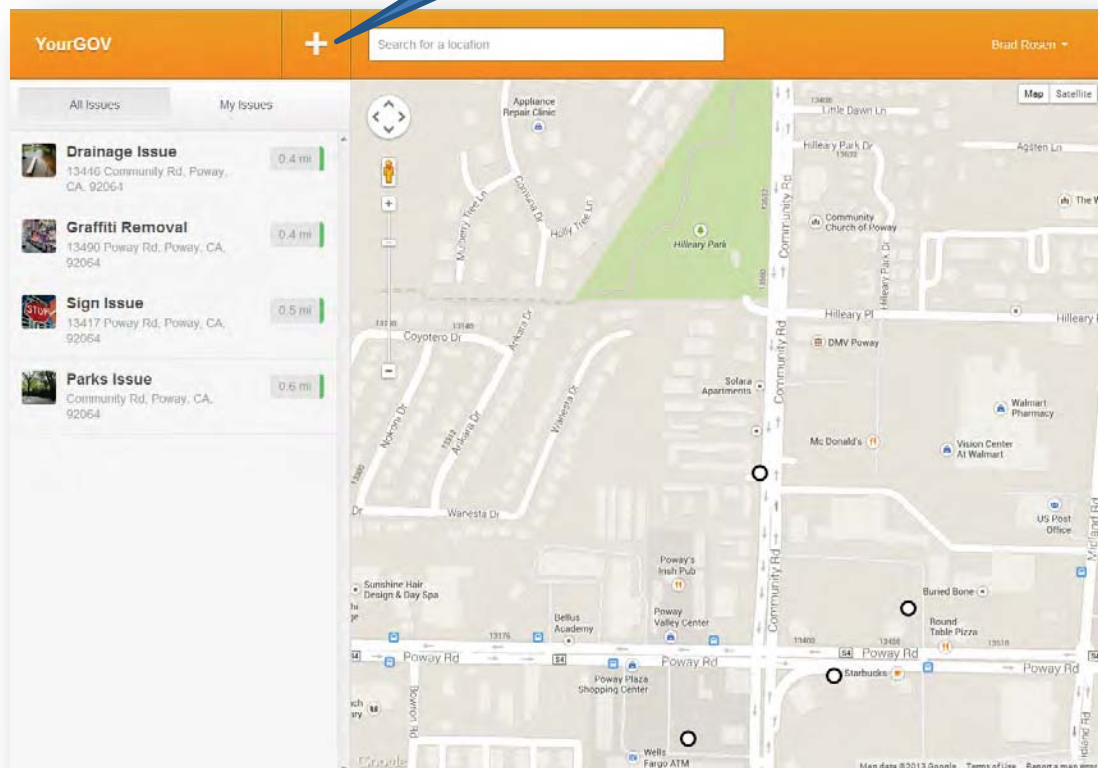
- Click on the Sign Up button in the upper right hand corner of the screen.
- Enter your information (name, email) and create a password.
- Click the Sign Up button.

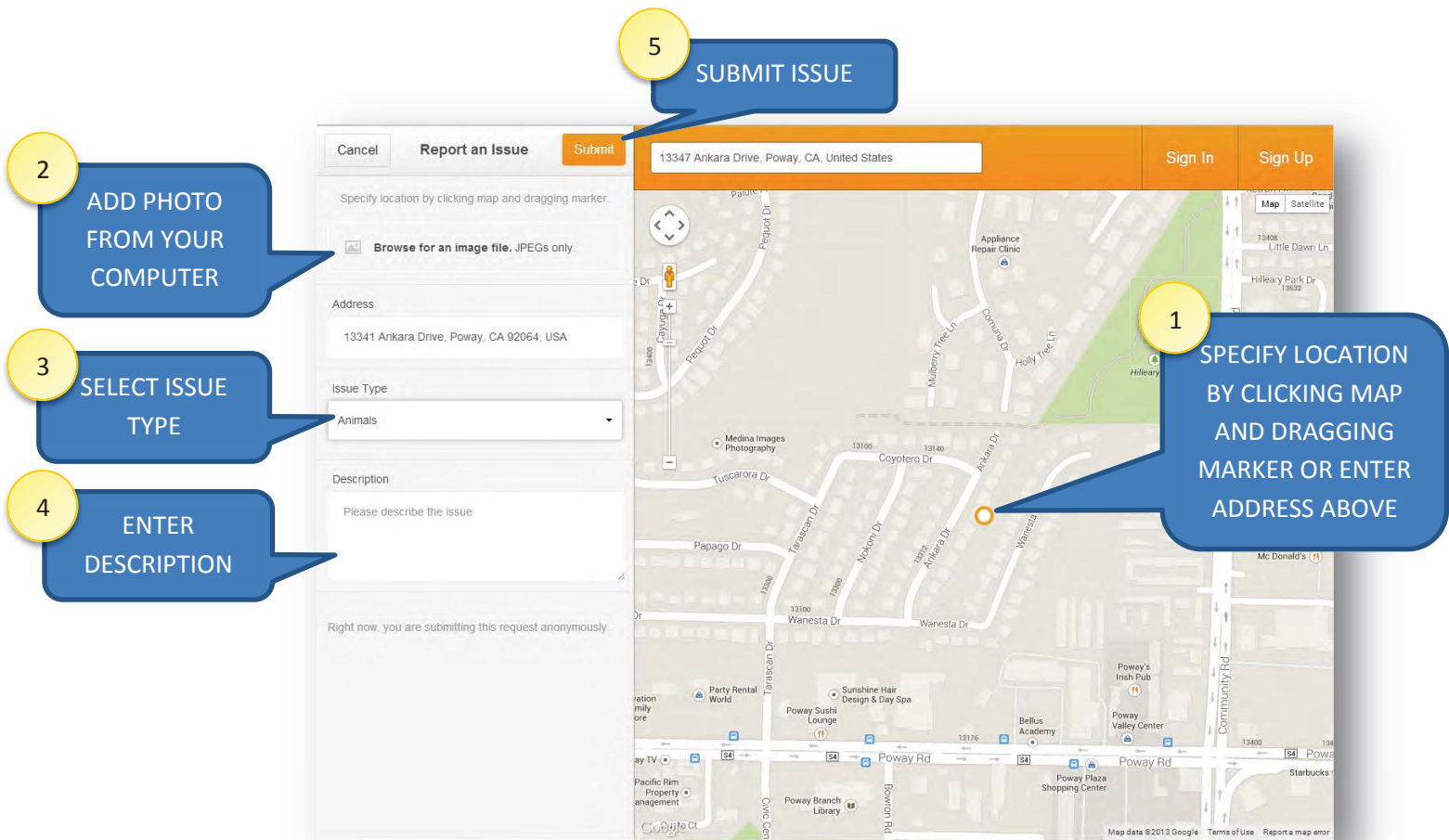
Returning users can click the Sign In button and enter their email and password.

The screenshot shows a 'Sign Up' button in the top right corner of the website. Below it is a 'Sign up for an account' form with the following fields: First Name, Last Name, Phone Number, Email, Password, and Confirm Password. At the bottom of the form are 'Cancel' and 'Sign Up' buttons. Above the form, there is a text box that reads: 'YourGov lets you give direct feedback about your city. By creating an account, you have the ability to track your logged issues and more.' To the right of the form are 'Map' and 'Satellite' buttons.

### REPORT AN ISSUE

CLICK ON +  
TO ADD AN ISSUE





## VIEW AN ISSUE

If you are Signed in, you can view the issues you submitted. Please note Code Compliance issues can only be viewed on the My Issues tab by the person who submitted the request.

