

7 Opportunities



to Avoid Service Shut-Off, Late Fees & Penalties

Online, mail, phone and drop box – you have safe and secure payment methods plus more than 100 days to pay your wastewater bill to avoid service shut-off:

- 1 Receive your monthly wastewater bill with payment due
- 2 Notice 1 via recorded reminder call – 5 days after payment due date
- 3 Notice 2 is Notice of Delinquency to billing address – 5 days after 2nd missed payment
- 4 Notice 3 is Notice of Termination of Wastewater Services that also includes a date for your Hearing – 5 days after 3rd missed payment
- 5 Hearing Date
- 6 Termination Notice posted at service address
- 7 Receive Termination of Service or Reconnect Service within 5 business days of receipt of payment

The Town of Sahuarita offers payment assistance to customers of the Sahuarita Wastewater Utility who meet eligibility requirements. For more info: SahuaritaAZ.gov/896/Wastewater-Payment-Assistance or call 520-822-8844.

A NEW "LOOK"

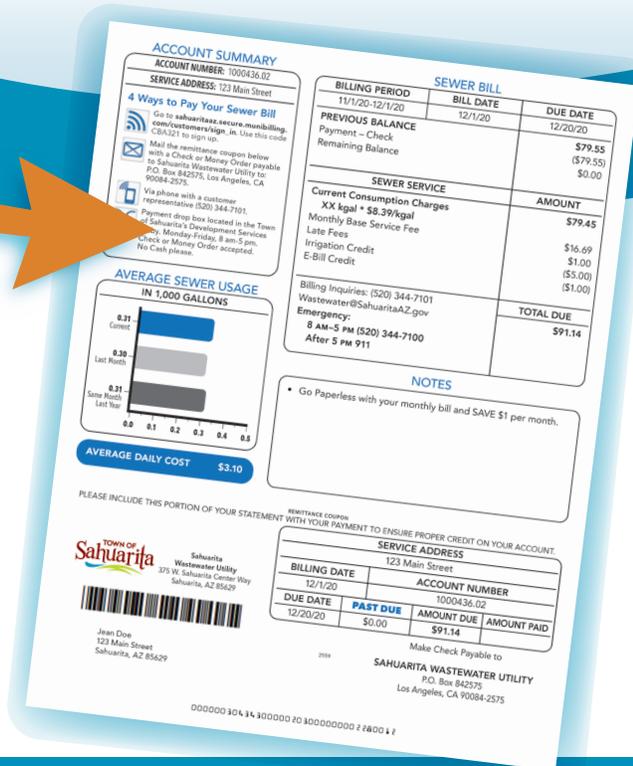
for Your Wastewater Bill

Beginning January 1, 2021, each customer will receive a new, easier to navigate wastewater bill with additional information about your wastewater usage.

The new bill design includes:

- Your **Average Sewer Usage** on a monthly basis
- Your **Average Daily Cost**
- Your **Remaining Balance** (past due amount) includes the current amount past due plus any past amounts that were sent to collections and have not been paid to date.

See reverse side for a **SAMPLE** of the new wastewater bill with # 1-15 identifying the various sections in greater detail.



January 2021

ACCOUNT SUMMARY

ACCOUNT NUMBER: 1000436.02

SERVICE ADDRESS: 123 Main Street

4 Ways to Pay Your Sewer Bill



Go to sahuaritaaz.secure.munibilling.com/customers/sign_in. Use this code CBA321 to sign up.



Mail the remittance coupon below with a Check or Money Order payable to Sahuarita Wastewater Utility to: P.O. Box 842575, Los Angeles, CA 90084-2575.



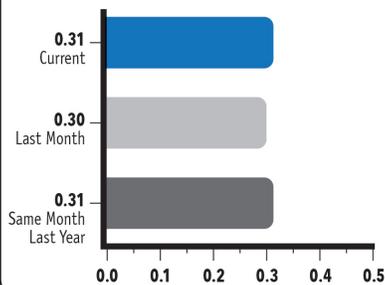
Via phone with a customer representative (520) 344-7101.



Payment drop box located in the Town of Sahuarita's Development Services lobby. Monday-Friday, 8 am-5 pm. Check or Money Order accepted. No Cash please.

AVERAGE SEWER USAGE

IN 1,000 GALLONS



AVERAGE DAILY COST \$3.10

SEWER BILL

BILLING PERIOD	BILL DATE	DUE DATE
11/1/20-12/1/20	12/1/20	12/20/20

PREVIOUS BALANCE	\$79.55
Payment – Check	(\$79.55)
Remaining Balance	\$0.00

SEWER SERVICE	AMOUNT
Current Consumption Charges	\$79.45
XX kgal * \$8.39/kgal	
Monthly Base Service Fee	\$16.69
Late Fees	\$1.00
Irrigation Credit	(\$5.00)
E-Bill Credit	(\$1.00)

Billing Inquiries: (520) 344-7101 Wastewater@SahuaritaAZ.gov	TOTAL DUE
	\$91.14

Emergency:
8 AM–5 PM (520) 344-7100
After 5 PM 911

NOTES

- Go Paperless with your monthly bill and SAVE \$1 per month.

- Account Information
- Payment Options
- Average Usage Comparison
- Billing Period
- Payment Due Date
- Payment History
- Past Due Amount – includes past due amount plus any unpaid balances from Collections
- Current Charges
- Payment Due
- Messages from Sahuarita Wastewater Utility
- Include this Portion with Your Payment
- Sahuarita Wastewater Utility Address
- Billing Address
- Write in Payment Included
- Send Payment to this Address

REMITTANCE COUPON

PLEASE INCLUDE THIS PORTION OF YOUR STATEMENT WITH YOUR PAYMENT TO ENSURE PROPER CREDIT ON YOUR ACCOUNT.

SERVICE ADDRESS			
123 Main Street			
BILLING DATE	ACCOUNT NUMBER		
12/1/20	1000436.02		
DUE DATE	PAST DUE	AMOUNT DUE	AMOUNT PAID
12/20/20	\$0.00	\$91.14	

Make Check Payable to

Jean Doe
123 Main Street
Sahuarita, AZ 85629

2559

SAHUARITA WASTEWATER UTILITY
P.O. Box 842575
Los Angeles, CA 90084-2575

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